CARDIFF COUNCIL CYNGOR CAERDYDD



COUNCIL: 21 JUNE 2018

SOCIAL CARE, HEALTH AND WELL-BEING STATEMENT

Violence Against Women, Domestic Abuse and Sexual Violence Strategy

Violence against women, domestic abuse and sexual violence is a fundamental violation of human rights, and both a cause and consequence of inequality. It also has far-reaching consequences for women, men, children, families, communities and society as a whole. Tackling these enduring social problems requires a distinct and proportionate approach to all victims and perpetrators in order that everyone can live fear free in safe, equal and violence-free communities.

The Violence Against Women, Domestic Abuse and Sexual Violence Act (Wales) 2015 laid out a requirement for local authorities and health boards in Wales to jointly prepare regional strategies to tackle this issue and I am pleased to confirm that the Cabinet approved the new Cardiff and Vale of Glamorgan Violence Against Women, Domestic Abuse and Sexual Violence Strategy 2018-2023 on 14th June 2018.

The strategy has been developed by partners in the region, including survivors, and has been widely consulted upon. It addresses the three national priorities to prevent, protect and support victims and also has a chapter on pursuing those responsible for inflicting violence and abuse. Importantly, the strategy makes a number of commitments that will be taken forward by partners over the coming 5 years. I would recommend that all Members take time to read the strategy, which has been commended for its clarity, breadth and presentation.

Dementia Friendly City

Cardiff Council, along with Alzheimer's Society Cymru, are offering Dementia Friends sessions to retail staff within St David's Shopping Centre. The sessions ensure that businesses learn more about the existing and potential customers that are affected by dementia and the challenges that they face. Businesses can also learn more about the Dementia Friendly City and the opportunity to pledge to become part of the network that is developing within the city. The most recent sessions took place at St David's Shopping Centre on 3rd and 10th April 2018. They were free to attend and open to all retail businesses within the centre.

Dementia Action Week

This year, Dementia Action Week took place from 21st May to 26th May. I am delighted to be able to report that, this year, the Libraries and Hubs team have taken every opportunity to raise awareness of our targeted services for those affected by dementia. I was also delighted to attend the launch of the Dementia Friendly City at the Motorpoint Arena and it was good to see a range of staff in attendance.

Other activities included pop-up Dementia Cafes which took place at Llandaff North & Gabalfa Hub, Fairwater Hub, Penylan Library, Llanishen Hub, Whitchurch Library, Grangetown Hub, Star Hub, Rhiwbina Library, Ely Caerau Hub, Powerhouse Hub, Llanrumney Hub and Cathays Branch & Heritage Library. The cafés offered information provided by the Alzheimer's Society, Meals on Wheels and other health organisations and charities as well as lots of coffee and cake. Every Hub and library also delivered themed story times and craft activities during the week which highlighted stories that were recommended by the Alzheimer's Society. Such events help us to develop understanding in the younger generation of the challenges faced by those affected by dementia.

Dementia Friends sessions were also offered to the public by Dementia Champions from the service. During the week, the Council also took the opportunity to publicise the imminent launch of Reading Well – Dementia. These are books selected by health clinicians and which will be available to citizens throughout Hubs and libraries from July 2018.

Domiciliary Care

The number of people receiving domiciliary care is at its lowest since December 2015; due in large part to the successful preventative work that we are now undertaking, including:

- the work carried out by Independent Living Services who have provided advice and support at the First Point of Contact, and holistic visits and support to help people remain independent for longer;
- effective working relationships between the Adult Services Social Worker team and Independent Living Services within First Point of Contact; and
- a reduction in domiciliary packages being put through to brokerage by the hospital teams and Community Resource Team.

Importantly, at the same time as the number of people receiving domiciliary care has decreased, the average hours per person has increased because those receiving care now have more significant and more complex needs. We have been successful in reducing our demand on residential and nursing beds by meeting more of these needs at home, through a range of community based support, adaptations and home care.

Delayed Transfers of Care

A recent Adult Services benchmarking report has identified an overall 10.6% reduction in Delayed Transfers of Care (DToC) for Social Care Reasons when comparing 2016/17 (123) to 2017/18 (110) for adults aged 18+. The number of DToC for Social Care Reasons for adults aged 75+ is also showing a slight reduction to 55 in 2017/18 from 56 in 2016/17. As a result of sustained improvements in DToC performance during 2017/18, Cardiff has been nominated to contribute to the National Complex Discharge Group.

Day Opportunities

I am happy to report that the refurbishment works at Grand Avenue Day Centre are on target and the quality of the build will be compliant in preparation for site sign-off.

Meals on Wheels

The Council's Meals on Wheels service is now available 7 days a week, 365 days a year. Our Meals on Wheels service has grown from strength to strength and taken great strides since relaunching less than 12 months ago. For the first time, we delivered over Christmas, Easter and May bank holidays, and I'm delighted to announce that we have now extended the service to Saturdays and Sundays. The service provides peace of mind for customers and their families and complements the Council's response and warden service, Telecare Cardiff, which helps people to live independently in their own homes for longer.

Councillor Susan Elsmore Cabinet Member for Social Care, Health & Well-being 15th June 2018